

LNI SWISSGAS SERVICE CONTINUES

Dear partners,

with the rapid global spread of coronavirus, LNI Swissgas feels to intensify communications and hygiene. LNI gas generators production is in northern region of Italy, which has been the most affected by the virus COVID-19. Italian Authorities are taking all the necessary restrictions to contain and prevent the transmission of the disease. As of today, and based on the most up-to-date information, there is no specific recommendation from the authorities that would lead us to have a stop. **Our operational headquarters in Torreglia (PD) will officially keep offices and production open.**

We also would like to inform that LNI Swissgas has already put in place all the necessary measures to ensure business operations:

- we have followed from the beginning the most important hygiene protocols to protect our employees and people around us
- Our production site has been periodically disinfected by precaution
- We keep on delivering without disruption
- We have cancelled from the beginning all travels, face to face visits or meeting and replaced it with telecommunications.
- We allow smart working with office staff in order to continue to perform all typical services of our business.

What about service ?

We want to assure you that we keep an assistance to your gas generators:

- On-site support in case of emergency will continue if permitted
- We will prefer to service you by phone or telecommunication.
- We provide **remote technical service**.

What does it means?

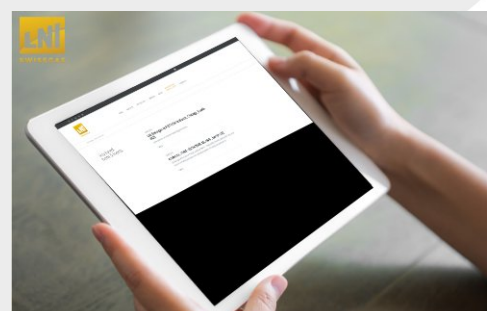
- Remote connection can be used to monitor internal parameters, verifying the procedure and ensuring correct generator efficiency
- Remote connection can be used to examine every single part of the module without having to open the unit, promptly identifying any critical issues
- Virtual training or support with telecommunications

Always at our customers' side!

<https://www.lni-swissgas.eu/en/support/>



R Evolution
in Gas Generators





Contact us!

We will regularly keep you informed of any changes in delivery of components manufactured in our regions affected by the virus. We invite you to follow us on LinkedIn



and check our website for real-time updates.

<https://www.lni-swissgas.eu/en/news-and-events/>

Do not hesitate to contact us!

<https://www.lni-swissgas.eu/en/contacts/>

Stay safe!
With our best regards

LNI Swissgas Srl



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